The Dowell Group of companies may give information about you to a credit reporting agency, limited to information permitted under Section 18E(1) of the Privacy Act 1988 (Commonwealth). This includes;

- Identity details- Includes name, sex, date of birth, current known address, previous address, current or last known employer and drivers licence number.
- The fact that you have applied for credit and the amount.
- The fact that the Dowell Group of companies is a credit provider to you.
- Payments overdue for at least 60 days and for for which collection action has commenced.
- Advice that payments are no longer overdue.
- Cheques drawn by you which have been dishonoured more than once.
- In specified circumstances that in the opinion of the Dowell Group of companies you have committed a serious credit infringement.
- That credit provided to you by the Dowell Group of companies has been paid or otherwise discharged.